Station Index

- C8 Abbey Road # 🗎 wc 🛕
- Acton Central R Both platforms (platform towards Richmond, platform 2 towards You must use the correct entrance/exit
- depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Use the Churchfield Road entrance via the ticket hall for platform 2. Use the entrance on the other side of the level crossing for platform I
- Acton Town MC District line eastbound towards Upminster (A) step 217mm/ gap 80mm), westbound towards Ealing Broadway (B) step 300mm/gap 103mm) Piccadilly line eastbound towards Oakwood (C) step 143-197mm/gap 125-156mm), westbound towards Uxbridge or Heathrow (B) step 127-141mm/gap 76-168mm)
- Aldgate East No entrance/exit. You can change between District line westbound towards Earl's Court (A) step 153mm/ gap 47mm) and Hammersmith & City line westbound towards Hammersmith (A step 163mm/gap 20mm). You can change from Hammersmith & City line eastbound towards Barking (A step 140mm/gap 33mm) onto District line eastbound towards Upminster (A) step 133mm/gap 30mm)
- All Saints 🗹 🗛 Amersham 🖳 🍪 🖈 📔 **WC** (female only, southbound platform)
- You can only enter and exit the southbound platform for trains towards Liverpool Street (A) **Anerley R** Both platforms (platform 1 towards Dalston Junction, platform 2 towards

Use the Anerley Station Road entrance for

Baker Street No entrance/exit.

You can change between Bakerloo line

northbound towards Harrow and Wealdston

(A) step 147mm/gap 43mm) and Jubilee line

193mm/gap 0mm). You can change betweer

Jubilee line southbound towards Westminste

King William Street. Lift from street to ticket

hall only available on request – you need to

Bakerloo line southbound towards Oxford

Circus (A) step 150mm/gap 40mm) and

(A step 160mm/gap 0mm).

press button to alert staff

Bank DLR only A, lift located in

northbound towards Stanmore (A) step

- West Croydon). You must use the correct B6 Caledonian Road & Barnsbury 🗹 R entrance/exit depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Use the Ridsdale Road entrance for platform
 - Camden Road 🗹 R Both platforms (platform I towards Richmond and Clapham Junction, platform 2 towards Stratford)
 - **B5** Camden Town No entrance/exit. towards High Barnet (A) step 170mm/ gap 6mm) and northbound platform
 - Jubilee line (A). If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage. London Overground platform 3 towards and West Croydon (A) step 75mm/gap 4mm). Platform 4 towards Highbury & Islington

(A) step 78mm/gap 18mm)

travel in the correct carriage

Jubilee line A. DLR A.

travel in the correct carriage

200m between Jubilee line and DLR station via

the street. If you are boarding the Jubilee line at

this station and require level access to leave the

train at Green Park, please make sure that you

If you are boarding the Jubilee line at this

station and require level access to leave the

Jubilee line A. DLR A.

D8 Canary Wharf # WC

D7 Canada Water 🗗 🗎 WC(bus station)

- Barking 🔃 District line eastbound towards Upminster (A step 173mm/gap 27mm), westbound towards Earl's Court (A step 183mm/ gap 13mm). Hammersmith & City line (A) s 243mm/gap 30mm). London Overground 🛭 westbound towards Gospel Oak
- Barkingside P(2) You can only enter and exi the eastbound platform for trains towards Woodford (C step 37mm/gap 213mm)
- Barons Court No entrance/exit. You can change between District line westbound towards Hammersmith (A) step 247mm/gap 77mm) and Piccadilly line westbound towards Acton Town (A) step 88mm/gap 23mm). You can change between

- District line eastbound towards Upminster (A step 273mm/gap 10mm) and Piccadilly line eastbound towards Oakwood (A) step 156mm/gap 50mm)
- E9 Beckton A D9 Beckton Park 🗹 🛕

D6 Bermondsey 🗗 🗛

- If you require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- **D5 Blackfriars !** Circle line eastbound (A) step 177mm/gap 1mm) towards Liverpool Street westbound (A) step 157mm/gap 16mm) towards Westminster. District line eastbound (A) step 147mm/gap 30mm) towards Upminster, westbound (A) step 117mm gap 40mm) towards Westminster D8 Blackwall 🛈 🛕
- northbound platform step-free for trains towards Camden Town (A) step 187mm/ gap 27mm). If you are travelling southbound on the Northern line to Borough (towards Morden) stay on the train to Clapham North, get off the southbound train (A step 147mm/gap 30mm) and take a northbound Northern line

train (A step 170mm/gap 17mm) to Borough

E5 Borough M You can only enter and exit the

- C8 Bow Church M A F5 Brixton (4) A A
- **E6 Brockley R** You can only enter and exit platform 2 towards Crystal Palace and
- Caledonian Road I R Eastbound trains towards Oakwood and westbound towards
- Both platforms (platform 2 towards Richmond and Clapham Junction, platform 3 towards
- You can change between northbound platform towards Edgware (A) step 173mm/gap 0mm)
 - (A step 243mm/gap 23mm) A8 Debden P(3) A You can only enter and exit the eastbound platform for trains towards Epping (B) step 30mm/gap 173mm)
 - Clapham Junction and platform 2 towards Highbury & Islington
 - C8 Devons Road (small)
 - C1 Ealing Broadway **₹** WC(National Rail) No entrance/exit. You can change between District line (A) step 190-257mm/gap 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm)
- train at Green Park, please make sure that you between District line westbound towards

- D6 Cannon Street 1 You can only enter and exit the westbound platform for trains towards Westminster. (B) step 174mm/gap 95mm) C7 Canonbury R Platform I towards
- Highbury & Islington, platform 2 towards Crystal Palace and Clapham Junction via Canada Water, platform 3 towards Richmond and Clapham Junction via Willesden Junction and platform 4 towards Stratford
 - D8 East India 🗹 🛕
- N Chalfont & Latimer 🕮(され 📚 📮(5) 🛕 You need to use correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between all platforms within station – you need to make a 360m journey via street to change between northbound platform I and southbound Use Bedford Avenue entrance to get to/from southbound platform 2 – this route goes via

Both platforms (platform I towards Euston

platform 2 towards Watford Junction)

A3 Carpenders Park R

ticket hall. Use Station Approach entrance to get to/from northbound platform I – this route does not go via ticket hall and is for ticket holders only Chesham P(4) (C) step 30mm/gap 235mm)

Stratford via Willesden Junction and platform 2

- A1 Chorleywood (4) (6) WC (A) London Overground R platform I towards
- towards Highbury & Islington via Canada Water F5 Clapham North No entrance/exit. Northbound towards Borough (A step 170mm/gap 17mm) southbound towards Morden (A) step 147mm/gap 30mm)
- E8 Crossharbour 🗹 (small) 🛕 F6 Crystal Palace

 ☐ P(2)

 WC R Plaforms 3 & 5 towards Highbury & Islington D9 Custom House for ExCeL M A
- E8 Cutty Sark for Maritime Greenwich [1] E9 Cyprus 🗹 🗛
- C7 Dalston Junction R Platform I towards Highbury & Islington, platforms 2, 3 and 4 towards New Cross, Clapham Junction Crystal Palace and West Croydon C9 Dagenham Heathway Eastbound towards
- Upminster (A) step 283mm/gap 23mm), westbound towards Earl's Court
- F5 Denmark Hill ₹ ₩C
- F8 Deptford Bridge 🗹 🛕
- **D2** Ealing Common No entrance/exit. You can change between District line eastbound towards Upminster (A) step 283mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change

- Ealing Broadway (B) step 323mm/gap 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm)
- D3 Earl's Court (Piccadilly line only) District line eastbound towards Paddington or Upminster, westbound towards Kensington (Olympia), Wimbledon or Hammersmith R. Piccadilly line (A) C9 East Ham R District and
- Hammersmith & City lines eastbound towards Barking and westbound towards Aldgate East
- A4 Edgware 4 A
- C4 Edgware Road No entrance/exit The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to carry on with your journey You can change between Circle line to/from High Street Kensington (A) step 180mm/gap 33mm), Circle line eastbound towards King's Cross St. Pancras and Hammersmith & City line eastbound towards Barking (both A) step 137mm/gap 40mm). You can change between westbound Circle line and westbound Hammersmith & City line towards Hammersmith (both A step 153mm/gap 50mm) and District line to/from Earl's Court (A) step
- E5 Elephant & Castle 1 You can only enter and exit the Northern line southbound platform fo trains towards Morden (A) step 183mm/ gap 3mm)
- B9 Elm Park R WC R Eastbound towards Upminster and westbound towards Earl's Court
- F8 Elverson Road A D8 Emirates Greenwich Peninsula (A)

157mm/gap 23mm)

- D9 Emirates Royal Docks (A)
- A8 Epping P(6) wc R You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between platforms I and 2. Use Station Road entrance to get to/from platform 2 – this route goes via ticket hall.
- When travelling to Epping, ask station staff at your starting station if your train can be routed to arrive at platform 2 – this is often, but not always, possible. If you arrive at platform 1, use the Hillcrest Way entrance. This is unlocked from 1700-2000. If the gate is locked, please use Help point to ask staff to open it
- C5 Euston ≥ | ♣ (victoria and Northern line Bank branch only) **WC**(National Rail) London Overground R northbound towards Watford Junction. No entrance/exit to London Underground
- services. You can change between Victoria line southbound towards Brixton (A) and Northern line southbound towards Morden via London Bridge A. You can change betweer Victoria line northbound towards Tottenham Hale A and Northern line northbound (Bank branch) towards Camden Town A
- C5 Euston Square (Metropolitan only) You can only enter and exit the westbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line and Circle lines westbound towards Edgware Road (both A step 207mm/gap 60mm). Metropolitan line westbound towards Harrow-on-the-Hill (A)

- C7 Haggerston 🖟 R Both platforms (platform 1 eastbound towards Liverpool Street, Circle line eastbound towards Monument and Hammersmith & City lines eastbound towards Liverpool Street. Metropolitan line westbound towards Harrow on the Hill, Circle and Hammersmith & City lines westbound towards Edgware Road
- A5 Finchley Central 🚇 🔞 🖟 🗗 🔞 WC 🗛 **Finchley Road** No entrance/exit. You can change between Metropolitan line southboun towards Liverpool Street (B) step 1mm/ gap 116mm) and Jubilee line southbound towards Stratford (B) step 163mm/gap 120mm You can change between Metropolitan line northbound towards Amersham, Chesham and Uxbridge (step 5mm/gap 199mm) and Jubilee line northbound towards Stanmore (B) step 140mm/gap 100mm) Finsbury Park | 4 in No entrance/exit
- southbound towards Brixton (A) and Piccadilly line westbound towards Acton Town A. You can change between Victoria line northbound towards Tottenham Hale (A) and Piccadilly line eastbound towards Oakwood (A) Forest Hill 🛈 🎴(1) 🛬 R Both platforms (platform 1 towards Highbury & Islington, platform 2 towards

Both platforms are accessible only to/from the

You can change between Victoria line

main (Devonshire Road) northbound entrance E3 Fulham Broadway 🗹 R Eastbound towards Earl's Court, westbound towards Wimbledon

Crystal Palace and West Croydon).

- E9 Gallions Reach 🗹 🛕 **B4** Golders Green M WC Northbound towards Hendon Central (A) step 113-150mm/gap 3-37mm), southbound towards Camden Town (B) step 137-143mm/gap 43-57mm)
- **B5** Gospel Oak WC R All platforms (platform 1 towards Richmond and Clapham Junction, platform 2 towards Stratford, platform 3 towards Barking) **Greenford ₹** No entrance/exit. You can
- change between the eastbound platform towards Liverpool Street (B) step 173mm/ gap 140mm), westbound platform towards West Ruislip (B) step 207mm/gap 123mm) and National Rail services
- Greenwich 🗹 🗪 🎴(1) 🛕 D4 Green Park 🕅 🕮 🔞 🛕 all platforms. You need to make a 220m journey to change between the Jubilee and the Piccadilly line, a 160m journey to change between the Victoria and the Piccadilly line and a 380m journey to change between the Victoria and the Jubilee line
- **Gunnersbury** No entrance/exit. You can change between District line platform I towards Earl's Court (B) step 200mm/gap 113mm), platform 2 towards Richmond (B) step 193mm/ gap 157mm) and London Overground services Hackney Central **R** Both platforms

(platform I towards Richmond and Clapham

Junction, platform 2 towards Stratford) **Hackney Wick R** Both platforms (platform towards Richmond and Clapham Junction, platform 2 towards Stratford). You must use the correct entrance/exit depending on which platform you are travelling to/from and you cannot change step-free between platforms To access platform I use the Hepscott Road entrance. To access platform 2 use the Wallis Road entrance.

D3 High Street Kensington No entrance/exit. You can change between District and Circle line westbound towards Earl's Court and Gloucester Road (A) step 157mm/gap 0mm) and District and Circle line eastbound towards Edgware Road (A) step 157-167mm/gap 0mm) Al Hillingdon (1) P(6) WC R Metropolitan line

Hounslow West 4 A P(10)

(platform I towards Clapham Junction

You can change between the northbound

Kensal Rise R You can only enter and

exit platform I towards Richmond and

Served by District line services on weekends,

events. You must use the correct entrance/exit

to/from. Use the Olympia Way entrance for

District line platform I towards High Street

London Overground R platform 2 towards

Stratford. Use the Russell Road entrance

2 Kew Gardens WC R District line platform I

towards Earl's Court and platform 2 towards

and platform 2 towards Richmond (A) step

You need the correct entrance/exit depending

on which platform you are travelling to/from,

within the station – you need to make a 600m

platforms I and 2. Use Station Approach entrance

– this route also goes via the ticket hall. Use the

North Road entrance for platform 2 towards

Richmond. This entrance does not go via the

B4 Kilburn **WC** Northbound towards Stanmore

Northern, Metropolitan and Victoria only) 📺 嵀 🖨

(A step 150mm/gap 77mm), southbound

A3 Kingsbury 🚇 🔞 🖟 WC 🛕

C5 King's Cross St. Pancras (4) A Piccadilly,

ticket hall and is for ticket holders only

for platform I towards Earl's Court and Stratford

as you cannot change between platforms

journey via street to change between the

towards Stratford (A) step 227mm/gap 73mm),

Richmond. London Overground platform I

Kensington (A) step 123mm/gap 50mm) and

for London Overground R platform 3 towards

depending on which platform you are travelling

public holidays and during some Olympia

platform 2 towards Stratford)

Kennington No entrance/exit.

(A step 180mm/gap 20mm)

Kensington (Olympia) ₹ WC

Clapham Junction

Clapham Junction

Entrance/exit via stairlift for manual wheelchair

users only. The maximum operating weight of

- eastbound towards Liverpool Street and D3 Hammersmith \(\begin{align*} \begin{align*} \text{Hammersmith & City and} \end{align*} \) westbound towards Uxbridge. Circle lines **R**. No entrance/exit to District Piccadilly line eastbound towards Oakwood and Piccadilly lines from 12 May until late (B) step 183mm/gap 87mm), westbound December 2013 due to planned lift work. towards Uxbridge (A) step 177mm/gap 83mm) You can change between District line eastbound C7 Homerton R Both platforms (platform I towards Earl's Court (A) step 220mm/gap 33mm) and Piccadilly line eastbound towards towards Richmond and Clapham Junction Oakwood (B) step 179mm/gap 110mm). platform 2 towards Stratford) You can change between District line Hounslow East 🗹 🖸 (2) WC westbound towards Turnham Green (A) step R Eastbound towards Oakwood and 253mm/gap 40mm) and Piccadilly line westbound towards Heathrow
- District and Piccadilly lines the stairlift is 225kg A7 Harringay Green Lanes R Both platforms 7 Hoxton 🛈 R Both platforms (platform (platform I towards Gospel Oak, platform 2 towards Highbury & Islington, platform 2 towards Barking). You must use the correct towards New Cross, Clapham Junction entrance/exit depending on which platform you Crystal Palace and West Croydon) are travelling to and from as you cannot change step-free between platforms within the station. 3 Imperial Wharf 🗹 R Both plaforms
- Both entrances are on Green Lanes Bakerloo line (A) step 217mm/gap 60mm). E8 Island Gardens If A London Overground platform I towards Watford Junction (A) step 151mm/gap 28mm), platform

towards Highbury & Islington, platform 2

towards New Cross, Clapham Junction,

A9 Hainault **P**(4) R Eastbound towards

Roding Valley and Westbound towards

westbound towards Acton Town (B) step

187mm/gap 102mm). No step-free interchange

Hammersmith & City and Circle lines to/from

Crystal Palace and West Croydon

Barkingside

B2 Harrow-on-the-Hill **₹** No entrance/exit. You can change between fast, semi-fast and 'all stations' trains running in the same direction -Northbound towards Amersham and Chesham A, northbound towards Uxbridge (B) step 27mm/ gap 87mm), southbound towards Baker Street platform 5 (B) step 36mm/gap 88mm),

2 towards Euston (A) step 168mm/gap 8mm)

- and platform 6 (B) step 36mm/gap 93mm) A3 Hatch End P(2) R You can only enter and exit platform 2 towards Watford Junction
- A3 Headstone Lane R You can only enter and exit platform 2 towards Watford Junction using the side entrance on Headstone Lane
- El Heathrow Terminals 1,2,3 Central London, you need to board the fifth carriage, furthest from the lifts
- El Heathrow Terminal 4 4 4 A Open Mondays to Saturdays until 2345 and Sundays until 2315 only. If you are travelling to Central London you need to board the fifth carriage towards the back of the train
- towards Central London, you need to board the fifth carriage A4 Hendon Central 4 tá A M WC A
- D8 Heron Quays 🗹 🛕 A5 High Barnet (5) WC
- London Overground R platforms 1 and 2 towards Crystal Palace and Clapham Junction via Canada Water, platform 7 towards Richmond and Clapham Junction via Willesden Junction, platform 8 towards Stratford. No entrance/exit to London Underground services. You can change between the northbound platform towards Tottenham Hale 🗛 and National Rail northbound services. You can change between the southbound platform towards Brixton (A) and National Rail southbound services

(A) step 90-127mm/gap 13-60mm

- Hammersmith & City and Circle lines eastbound towards Liverpool Street and westbound towards Edgware Road R. Metropolitan, Northern, Piccadilly and Victoria lines only (A) 🕨 King George V 🗗 🗛
 - F8 Lewisham 🖈 ₹ 🗎 WC(National Rail) 🛕 D7 Limehouse (small) **₹** A You can change between westbound National Rail services and eastbound DLR towards Westferry 5 **Liverpool Street** | 単(され (Metropolitan line only) and exit the eastbound Hammersmith & City

D8 Langdon Park 🗹 🗛

- Circle and Metropolitan lines platform. Hammersmith & City line eastbound towards Barking and Circle line eastbound towards Monument (both A step 183mm/gap 13mm Metropolitan line eastbound towards Aldgate 🗛 D6 London Bridge (♣4) 🕯 ঽ 🗒 🖨
- WC(National Rail) You need to make a 410m journey via street and lifts to change lines. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- E9 London City Airport 🗹 🛧 🛕
- C7 Mile End No entrance/exit. R You can change between Central line eastbound towards Woodford, District line platform I via Charing Cross (A) step 170mm/ eastbound towards Upminster and gap 0mm) and northbound platform 3 via Bank Hammersmith & City line eastbound towards Barking. You can change between Central line westbound towards Ealing Broadway, District line westbound towards Earl's Court and Hammersmith & City line westbound
 - towards Hammersmith **Monument** No entrance/exit. You can change between Circle line eastbound towards Liverpool Street (A) step 183mm/gap 77mm) and District line eastbound towards Upminste (B) step 157mm/ gap 113mm). You can change between Circle line westbound towards High Street Kensington (B) step 183mm/gap 147mm) and District line westbound towards Earl's Court (step 150mm/gap 203mm)
 - F4 Morden (4) A E8 Mudchute (A)
 - New Cross WC ≥ R (London Overground only) Platform D towards Dalston Junction D8 North Greenwich 🛈 🗒 🏳 (19) 🗳
 - that you travel in the correct carriage Northwick Park No entrance/exit. You can change between northbound towards Harrow-on-the-Hill (B) step 28mm/gap 163mm) and Metropolitan line southbound towards Liverpool Street (B) step 29mm/gap 90mm) – use this to change between trains on Uxbridge branch and trains towards Pinner. At peak times another change may be needed at Harrow-on-the-Hill for trains towards

leave the train at Green Park, please make sure

- Amersham/Chesham Norwood Junction $\rightleftharpoons \mathbb{P}(3)$ wc towards Stratford (A) step 127mm/gap 80mm) R (London Overground only). Platform I towards Dalston Junction
 - A6 Oakwood 4 táx P(6) A

- C4 Oxford Circus (Victoria line only). No entrance/exit. You can change between Bakerloo line southbound towards Elephant & Castle R and Victoria line southbound towards Brixton A. You can change between Bakerloo line northbound towards Harrow & Wealdstone R and the Victoria line northbound towards Tottenham Hale 🗛
- Paddington WC (National Rail) No entrance/exit westbound towards High Street Kensington (both A step 203mm/gap 20mm)
- **Dalston Junction** A2 Pinner 43A M WC A D9 Pontoon Dock 🗹 🗛
- D8 Poplar (small) D9 Prince Regent If A C8 Pudding Mill Lane 🗹 🗛
- Queen's Park No entrance/exit. You can change between the Bakerloo line southbound towards Oxford Circus R and London Overground towards Euston. You can change between the Bakerloo line northbound towards Harrow & Wealdstone R and

London Overground towards Watford Junction

- **Rayners Lane P(6)** No entrance/exit. You can change between Metropolitan line eastbound towards Liverpool Street (B) step 90mm/gap 132mm) and Piccadilly line eastbound towards Oakwood (B) step 175mm/gap 127mm). You can change between Metropolitan line westbound towards Uxbridge (B) step 102mm/ gap 87mm) and Piccadilly line westbound towards Uxbridge (B) step 198mm/gap 142mm)
- Richmond $\overline{\mathbb{I}} \rightleftharpoons \mathbb{B} \cong \mathbb{P}(1)$ wc R District line towards Earl's Court and London Overground towards Stratford **Rickmansworth** P(12) R You can only enter and exit the southbound platform

towards Liverpool Street

- **Roding Valley WC** R Eastbound towards Barkingside and westbound towards Woodford. You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station - you need to make a 520m journey via street to change between platforms 1 & 2. Use Station Way entrance to get to/from eastbound platform (platform 2) this route goes via ticket office. Use Station Approach & Cherry Tree Rise entrance to get to/from westbound platform (platform 1) - this route does not go via ticket office, so is for ticket holders only
- Royal Albert 🗗 🗛 8 Royal Victoria 🗹 🗳 🗛
- Ruislip P(4) You can only enter and exit the eastbound platform for Metropolitan line eastbound towards Liverpool Street (B) step 127mm/gap 113mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)
- 7 Shadwell DLR only (A) Shepherd's Bush 🗹 🛬
 - R (London Overground only) Platform 1 towards Clapham Junction and platform 2 towards

- You can change between District line eastbound towards Edgware Road and Circle line eastbound towards Liverpool Street (both A step | 33mm/ gap 0mm). You can change between District line westbound towards Earl's Court and Circle line Penge West WC P(2) R Platform I towards
 - (A) step 143mm/gap 33mm). District line eastbound towards Upminster (A) step 147mm/gap 6mm), westbound towards Earl's Court (A) step 127mm/gap 70mm)
 - E8 South Quay (small) (A E5 Southwark M A
 - If you require level access to leave the train at Green Park, please make sure that you travel in the correct carriage **South Woodford** P(4) R You can only
 - enter and exit the eastbound platform toward Epping – this is via George Lane (West) entrance, closed on Sundays Stanmore P(6) WC Platforms I and 2 (B) step 147-173mm/gap 90-100mm), Platform 3 A.
 - If you are travelling to Wembley Park, Kingsbury or Green Park please make sure that you travel in the correct carriage. You can only enter/exit the station using the station car park entrance – to get from car park to ticket hall you need to make a journey of I I 0m including steep ramps. No entrance/exit using London Road/bus

C7 Shoreditch High Street R Both platforms

(platform I towards Highbury & Islington,

platform 2 towards New Cross, Clapham

towards Richmond, platform 2 towards

exit depending on which platform you are

travelling to/from. To access platform I use

the Kingswood Terrace entrance. To access

platform 2 use the Palmerston Road entrance

Southfields R Eastbound towards Earl's

Court and westbound towards Wimbledon

South Kensington No entrance/exit. You can

Liverpool Street (A) step 177mm/gap 0mm),

westbound towards High Street Kensington

change between Circle line eastbound towards

Junction, Crystal Palace and West Croydon

South Acton R Both platforms (platform

Stratford). You must use the correct entrance/

- station entrance you need to make a 450m journey via street between entrances C8 Star Lane 🗹 茬 🛢 wc DLR both directions (A)
- F5 Stockwell (Victoria line only) No entrance/exit. You can change between the Northern line southbound towards Morden (A and the Victoria line southbound towards Brixton A. You can change between the Northern line northbound towards Camden Town R and the Victoria line northbound towards Tottenham Hale R
- Stratford **m** ≥ □ wc London Overground R platforms I and 2 towards Richmond and Clapham Junction. Central line **R**. DLR **A**. Jubilee line **A**. You need to make a journey of up to 100m including lifts and ramps to change between some lines. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

westbound towards Uxbridge (B) step

B8 Stratford International **★ A** 32 Sudbury Town P(3) WC Eastbound towards Oakwood (B) step 164mm/gap 107mm),

C8 Stratford High Street ⊕ 🛱 wc 🛕

117mm/gap 108m). You need the correct entrance/exit depending on which platform you are travellling to/from as you cannot change between all platforms within the station – you need to make a 150m journey via street to change between the

- eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route goes via ticket office. Use Orchard Gate entrance to get to/ from westbound platform – this route does not go via ticket hall, so is for ticket holders only
- **Sydenham ₹ R** Both platforms (platform towards Highbury & Islington, platform 2 towards Crystal Palace and West Croydon). You must use the correct entrance/exit depending on which platform you are travelling to/from. Use the Peak Hill Gardens entrance for platform 1. Use the Station Approach entrance for platform 2
- Theydon Bois P(3) R You can only enter and exit the eastbound platform for trains towards Epping B7 Tottenham Hale 🕮 🕬 📝 嵀 📔 (6) 🖨 🛕
- D7 Tower Gateway (small) (A D2 Turnham Green WC No entrance/exit
- You can change between District line westbound towards Richmond or Ealing Broadway (A) step 240mm/gap 23mm) and Piccadilly line westbound towards Heathrow (B) step 176mm/gap 176mm). You can change between District line eastbound towards Earl's Court (A) step 153mm/gap 17mm) and Piccadilly line eastbound towards Oakwood (B) step 142mm/ gap 98mm). Served by Piccadilly line trains until 0650 Monday to Saturday, 0745 Sunday and after 2230 every evening
- (A) step 193-277mm/gap17-43mm) 9 Upney R Eastbound towards Upminster and westbound towards Earl's Court Upper Holloway R Both platforms (platform
- towards Gospel Oak, platform 2 towards Barking). You must use the correct entrance/ exit depending on which platform you are travelling to/from. Entrances to both platforms are on Holloway Road
- Al Uxbridge R Metropolitan line. Piccadilly line (B) step 127-140mm/ gap 84-104mm)
- Walthamstow Queen's Road R Both platforms (platform I towards Gospel Oak, platform 2 towards Barking) Waterloo m → ☐ ₩C(National Rail) You can only enter and exit the Jubilee line,
- both directions (A). If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage **Watford Junction № WC**

London Overground R platforms 1 to 4

315mm/gap 38mm and platform 2 towards

stations east of Westminster and require level

access, please ensure that you board the

towards Euston Bakerloo line platform I towards Harrow & Wealdstone (B) step 163mm/gap 143mm) and platform 2 towards Oxford Circus (B) step 157mm/gap 107mm). London Overground platform I towards Watford Junction (A) step

Euston (B) step 325mm/gap 91mm)

Wembley Park (Metropolitan line only) Jubilee line northbound towards Stanmore A, southbound towards Stratford (B) step 0mm/ gap 93mm). Metropolitan line (A). If you are travelling to Wembley Park from

- correct carriage. If you are travelling to Wembley Park from Green Park and require level access, please continue to Kingsbury and ask a member of staff for assistance
 - District line platform 2 towards Earl's Court and London Overground platforms 3 and 4. Trains towards Upminster (A) step 137mm/gap 67mm) or Edgware Road (A) step 157mm/gap 33mm) London Overground platform 4 towards Stratford (B) step 222mm/gap 180mm), platform 3 towards Clapham Junction (B) step 222mm/gap 180mm) **West Croydon** \rightleftharpoons **R** Platform 3 towards
 - Dalston Junction Westferry (small) A
 - A5 West Finchley R Northbound towards Woodside Park and southbound towards Camden Town.
 - You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 350m journey via street to change between the northbound and southbound platforms. Use Nether Street entrance to get to/from northbound platform – this route goes Use Wentworth Street entrance to get to/fron
 - southbound platform this route does not go via ticket office and is for ticket holders only; it is only unlocked during AM peak hours, and locked with a RADAR lock at other times, so call 0845 330 9880 or use Help Point on the southbound platform to ask staff to unlock the gate at other times if you do not have a RADAR key
 - **West Ham ★** District and Hammersmith & City lines eastbound towards Barking, westbound towards Aldgate East R. Jubilee line A. DLR A
- D8 West India Quay M (small) D5 Westminster M Circle line eastbound
- towards Liverpool Street, westbound towards High Street Kensington R. District line eastbound towards Upminster, westbound towards Earl's Court R. Jubilee line A D9 West Silvertown M A
- **B3** Willesden Junction WC Bakerloo line platform I towards Oxford Circus (B) step 250mm/gap 110mm) and platform 3 towards Harrow & Wealdstone (B) step 203mm/gap 103mm), London Overground R all platforms (platform I towards Euston, platform 3 towards Watford Junction, platform 4 towards Stratford, platform 5
- towards Richmond and Clapham Junction) F3 Wimbledon $\mathbb{F} \rightleftharpoons \mathbb{P}(2)$ WC(National Rail)

A8 Woodford P(10) R Central line eastbound

towards Epping and westbound towards Stratford. You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/Madeira Grove entrance to get to/from westbound platform – this route goes via ticket office; it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other times. Use The Broadway entrance to get to/from eastbound platform – this route goes via

separate ticket office









gap between the platform and train street and platform, plus the step and Showing stations step-free between the

and London Overground

September 2013

including Docklands Light Railway Step-free Lube guide

Transport for London

- D3 Wood Lane w WC R Hammersmith & City and Circle lines eastbound towards Edgware Road and westbound towards Hammersmith
- High Barnet ($oldsymbol{\mathbb{B}}$ step 100mm/gap 153mm), southbound towards Camden Town (A) step 143mm/gap 77mm). You need the correct entrance/exit depending on which platform you are travelling to/from as you cannot change between both platforms within the station – you need to make a 600m journey via street to change between the northbound and southbound platforms Use Woodside Park entrance to get to/from

southbound platform – this route goes via

ticket office. Use Holden Road car park

Woodside Park **P(5)** Northbound towards

- this route does not go via ticket office and is for ticket holders only E9 Woolwich Arsenal 🗹 嵀 🗒 🛕
- tfl.gov.uk
- 0343 222 1234*
- tfl.gov.uk/emailupdates tfl.gov.uk/socialmedia

*Service and network charges may apply. See tfl.gov.uk/terms for details.

How to plan your journey

- 1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map Then refer to the index overleaf for additional details of access and connections at each station You may also wish to refer to the example journey box
- 2. Check that you can manage the step and gap from the platform to the train.
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number **0343 222 1234*** before travelling to check the availability of lifts
- 5. You can also plan your journe online at
- tfl.gov.uk/journeyplanner

6. If you experience problems with

your planned route contact a

member of staff at the station

(or use the Help point) and

we will provide you with an

7. Our Conditions of Carriage place

no obligation on customers in

wheelchairs to be accompanied

If you need assistance please ask

a member of staff who will assist

you if they are able to and it is

alternative route

safe to do so.

See tfl.gov.uk/terms for details.

Examples

letters:

These stations have the smallest step and gap and are suitable for most customers including wheelchair-users

How to use this map

gap between the platform and the

The step between the platform and

the train is shown by the following

0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches)

The gap between the platform and

the train is shown by the following

Over 121 mm (4.7 inches)

A 0 - 85mm (0 - 3.3 inches)

86 - 180mm (3.3 -7 inches)

Over 181mm (7 inches)

train, as follows:

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair-users

For your own safety, please d This map shows the largest step and not use a moving escalator gap at each station. The index on unless you can step onto it, the back of this guide shows the stand on it and step off it average step and gap for all stations which do not have level access. *Service and network charges may apply At some of these stations, level access may only be available at some parts of the platform –

look out for signs

This map highlights all stations At stations marked with these where you can get between the symbols you can change between platform and street step-free, or lines step-free (sometimes only in change between lines step-free one direction). Stations where this is not possible You will not be able to get in or out are shown in a light grey. of the station without using stairs Step-free stations are marked with and/or escalators. a coloured symbol and a letter showing the size of the step and



Baker Street! At this station you can change step-free between the Jubilee and Bakerloo lines.

but not between these lines and the Metropolitan, Circle and Hammersmith & City lines

At these stations you can change onto National Rail (sometimes only in one direction)

Ramps are used at this station to help you to board the train. These may need to be pre-booked. The step and gap at these stations varies

Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Please refer to the index on the back of this guide

- For more information please check the station index on the back of this guide
- **₹** Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
- Riverboat services
- ★ Airport
- Tramlink
- **Emirates Air Line**

Manual boarding ramps

At some stations access to the train is by manual boarding ramp. These stations are shown on the map with a \mathbb{R} . If you plan to travel on London Overground, you should pre-book assistance by calling 0845 601 4867.

If you intend to use manual boarding ramps on London Underground services, you do not need to book in advance. but please read the information below. If you require a manual boarding ramp at these stations

- Please speak to a member of staff in the ticket hall and let them know where you are travelling to
- Staff will operate the manual boarding ramp and assist you with getting on the train if you require this
- You may need to get on at a specific doorway on the train. Staff will advise you as to this
- Where relevant, staff will arrange for you to be met at your interchange or destination by a member of staff with a manual boarding ramp
- If you plan to travel from a station with permanent level access to a station with a manual boarding ramp, please speak to a member of staff before getting on the train, so that they can arrange for you to be met
- If you are interchanging from a line with permanent level access to a line with a manual boarding ramp, please speak to a member of staff on the platform. If no staff are present use the 'Information' button on a Help point to ask for the manual boarding ramp to be operated
- If platforms and/or trains are very busy, it may take a while before there is space to get on a train, particularly if you are travelling with other wheelchair users

of your wheelchair

 The manual boarding ramps can take a maximum weight of 300kg (approx. 47 stone). This needs to include your weight and the weight of anyone assisting you on the manual boarding ramp, as well as the weight

Example step-free journey; Chalfont & Latimer to Forest Hill

Find Chalfont & Latimer! on the map and check both the **How to use this** map section and Station Index or the back of this guide. As the station index shows, you should use the Bedford Avenue entrance to access the southbound Metropolitan line platform (A step 50mm/gap 75mm) and take the Metropolitan line to Finchley Road.

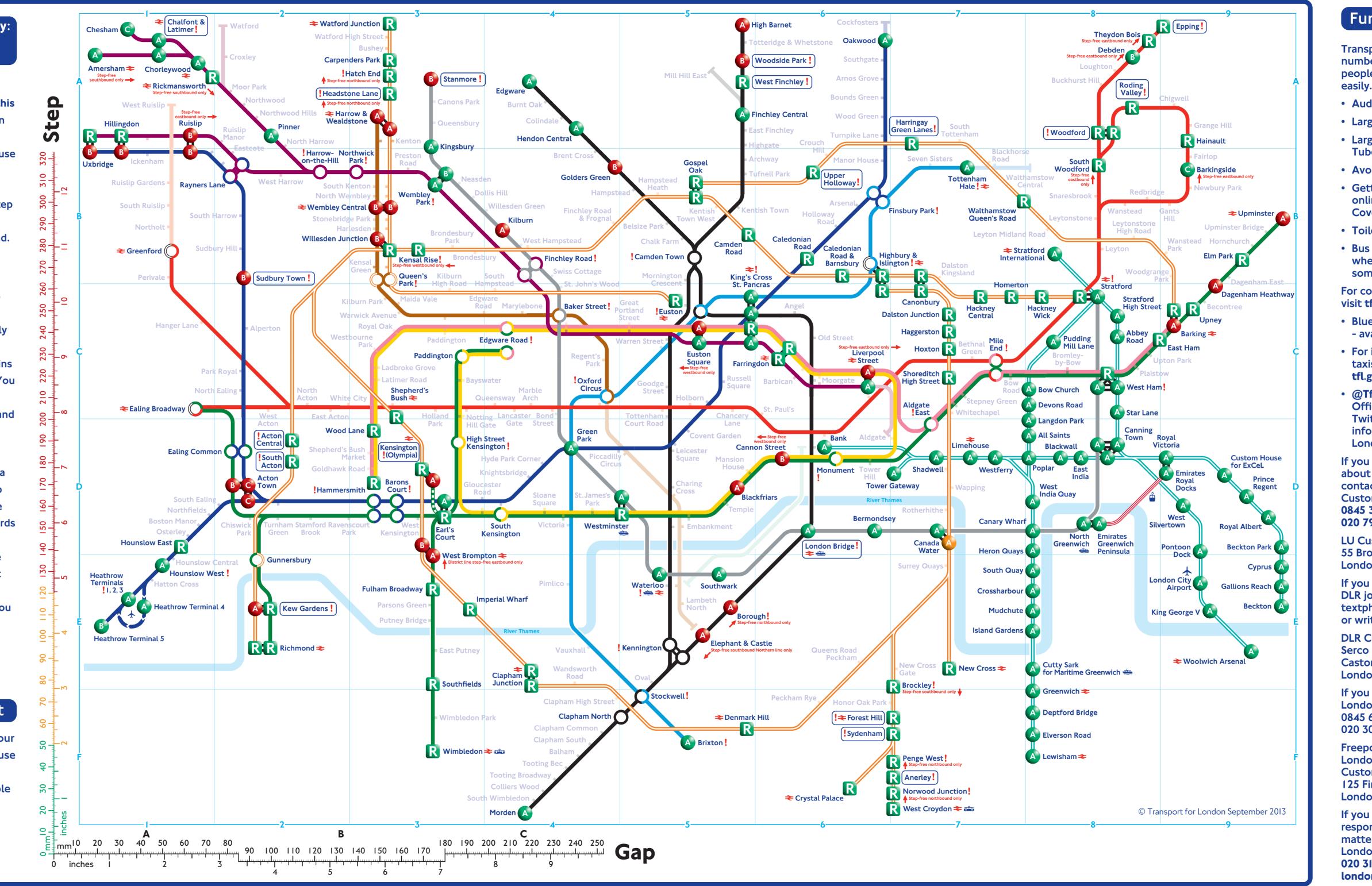
At Finchley Road () B step Imm/gap 116mm) change for the southbound Jubilee line (B) step 163mm/gap 120mm). Remember that at Finchley Road you can only change step-free between Metropolitan and Jubilee line trains travelling in the same direction. You cannot change between trains travelling in different directions and you cannot enter or exit Finchley Road station step-free.

Stay on the Jubilee line to Canada Water. At Canada Water (A step 50mm/gap 70mm), change for the London Overground service towards **Crystal Palace or West Croydon** (\bigcirc step 75mm/gap 4mm). As the map shows, a ramp is available at Forest Hill. o ensure that this is available, you

should pre-book assistance by calling **0845 601 4867**

Alternative transport

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you to find an accessible route to your destination, including booking you a taxi if there is no suitable alternative route by public transport.



Further information

Key to lines

Bakerloo

Central

Circle

District

Jubilee

Piccadilly

DLR

public holidays and some

Olympia events

Hammersmith & City

No service between

in the early mornings

London Overground

Waterloo & City

Emirates Air Line

Key to symbols

Step between platform and train

51 - 120mm (2 - 4.7 inches)

0 - 50mm (0 - 2 inches)

Over 121 mm (4.7 inches)

Gap between platform and train

A 0 - 85mm (0 - 3.3 inches)

86 - 180mm (3.3 -7 inches)

🚇 া Platforms with designated level

Step/gap measurements at thes

stations are when boarding train

train by manual boarding ramp

Access via lift(s). Limited capacit

(8 to 12 persons) indicated by

Some step-free connections

with National Rail services.

information

Emirates Air Line

Airport

or nearby

Taxi rank

Main bus interchange

(5) Car park with number of blue

Accessible toilet on site

badge bays indicated in bracket

Please check with National Rail

Enguiries (08457 48 49 50) for

access boarding points.

Access from platform to

at these points only

Over 181 mm (7 inches)

Uxbridge and Rayners Lane

Transport for London produce a number of documents to help people get around London more

- Audio Tube map
- Large print colour Tube map
- Large print black and white Tube map
- Avoiding stairs Tube guide
- Getting Around London your online guide to accessibility. Covers all TfL's transport services
- Toilet Tube map
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15)

For copies call **0343 222 1234*** or visit tfl.gov.uk/accessguides

- Blue badge car parking information - available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise
- @TfLAccess Official Transport for London Twitter feed for news and information about accessibility on London's transport network

If you have any general comments about your Tube journey please contact London Underground **Customer Services on 0845 330 9880**, textphone 020 7918 3500 or write to:

LU Customer Services 55 Broadway London SW1H 0BD

If you have comments about your DLR journey call 020 7363 9700, textphone 020 7093 0999 or write to:

DLR Customer Relations Serco Docklands Castor Lane London E14 0DS

If you have comments about your London Overground journey call 0845 601 4867, textphone 020 3031 9331 or write to:

Freepost RSTY-TJRK-JRUG **London Overground Customer Services Team** 125 Finchley Road **London NW3 6HY**

If you are not satisfied with their response and wish to take the matter further, contact London TravelWatch on **020 3176 2999** or visit londontravelwatch.org.uk